



**CITY COUNCIL
COMMUNICATION:**

ITEM _____

**OFFICE OF THE CITY MANAGER
CITY OF DES MOINES, IOWA**

98-232

AGENDA:

JUNE 1, 1998

SUBJECT:

COPS MORE GRANT
APPLICATION- COMPUTER
AIDED DISPATCH SYSTEM
AND NARCOTICS SECTION
CASE MANAGEMENT
SYSTEM

TYPE:

RESOLUTION
ORDINANCE
RECEIVE/FILE

SUBMITTED BY:

WILLIAM MOULDER
CHIEF OF POLICE

SYNOPSIS –

The Federal Department of Justice has made funds available for law enforcement technology improvements through a competitive grant program from the Office of Community Oriented Police Services entitled COPS MORE. The Police Department, with assistance and support from the Information Technology (IT) Department, has prepared a grant application to replace the current computer aided dispatch (CAD) system and Narcotics Complaint and Case Management system with new state-of-the-art systems. The application must be submitted by June 12, 1998.

FISCAL IMPACT –

The total grant application is for \$875,000. The CAD system is estimated to cost \$800,000 for equipment and software. The Narcotics system is estimated to cost \$75,000 for equipment and software. The City is required to provide a 25 percent match of \$218,750. The IT Department identified funds to serve as match.

RECOMMENDATION –

Approval.

BACKGROUND –

The current CAD system was designed in 1983. Some modifications have been made to the system, including accommodation of fire and EMS functions in 1996 when the operations of Police and Fire dispatching were combined. While the system was well designed in

1983, it is 15 years old and no longer has the features and capabilities needed now to properly and adequately support police, fire, and EMS operations.

The system needs to be replaced with a state-of-the-art system that is designed for current operations and can take advantage of current technology. The system must be able to be integrated with current and future information systems, including mapping and mobile data. It must lend itself to easy modification and enhancement and must easily provide operational and management information to the departments.

Similarly, the Narcotics Section has a complaint and case management system that, while not as old as the CAD system, is dated from a technology standpoint. Complaint and case information must be added multiple times. It is difficult to respond to neighborhood complaints in a timely and efficient manner. The relationship between incidents and offenders is sometimes lost. These deficiencies would be addressed with a system that takes advantage of current technologies.

Both new applications are consistent with the corporate IT Plan that has been developed and adopted by the City.