

**CITY COUNCIL  
COMMUNICATION:**

**ITEM \_\_\_\_\_**

**OFFICE OF THE CITY MANAGER  
CITY OF DES MOINES, IOWA**

**99-059**

**SYNOPSIS -**

**AGENDA:**  
  
FEBRUARY 15, 1999

Neighborhood Based Service Delivery (NBSD) is a strategy that is proposed, in part, as a response to recommendations made by the Task Force on Distressed Neighborhoods. This initiative is designed to revitalize and stabilize distressed/transitional neighborhoods by creating a service delivery partnership between citizens and City staff.

**SUBJECT:**

NEIGHBORHOOD  
BASED SERVICE  
DELIVERY

**FISCAL IMPACT -**

The costs for this program include salaries and benefits for four police sergeants and two officers and their equipment purchase and operating expenses, three new housing/zoning inspectors, and a new paralegal.

**TYPE:**

**RESOLUTION**  
ORDINANCE  
RECEIVE/FILE

FY99-\$504,576  
FY00-\$559,020

Funds are provided for this purpose from the annual contributions from the hospitals for police and fire services and from the MidAmerican Energy rebate.

**SUBMITTED BY:**

ERIC A. ANDERSON  
CITY MANAGER

**RECOMMENDATION -**

**Approve the NBSD plan and authorize the City Manager to begin its implementation.**

**BACKGROUND -**

If Council approves this plan, NBSD Process Teams will be established in each of four neighborhoods which were selected using the following criteria: a Designated Neighborhood with plans in place; a neighborhood which has been classified as distressed/transitional negative; and a neighborhood which has

demonstrated leadership.

The selected neighborhoods are Capitol East, Capitol Park, River Bend, and a combination of Drake Park, Carpenter/Drake (eastern portion).

City staff will be placed in each of the neighborhoods starting in March to jointly work with the neighbors to identify issues and problems to be addressed, establish priorities, plan team responses for all members of the team, begin implementation of these responses, and create methods of evaluating their success.

The working team in each neighborhood will be comprised of neighbors, representatives of not-for-profit and for-profit institutions, and personnel from the Police Department, Community Development, the Fire Department, Parks and Recreation, Housing Services, Public Works, Des Moines Water Works, and the Des Moines School System. This will provide representation from area residents as well as those departments and agencies which provide front line services to citizens.

If the NBSD process is successful, I anticipate that certain undesirable elements will move from the pilot neighborhoods into nearby areas. We have identified these neighborhoods as King-Irving, Mondamin, New Vision, and M.L. King Jr. Park.

It is necessary therefore, to create a "safety net" for these neighborhoods to assure that they are not negatively impacted. This safety net would provide for a heightened level of sensitivity and awareness to detect criminal behavior and negligent property maintenance, and would assure that the appropriate responses are immediately implemented.

The pilot project will last three years, with neighborhood evaluations conducted periodically throughout, as established by the neighborhoods.

Attachments