



**CITY COUNCIL
COMMUNICATION:**

ITEM _____

02-225

**OFFICE OF THE CITY MANAGER
CITY OF DES MOINES, IOWA**

AGENDA:

APRIL 22, 2002

SYNOPSIS -

In March 1994, the City Council approved the purchase of new Enhanced 911 (E-911) telephone equipment from US West Communications. The equipment was installed in the Police Department's Public Safety Communications Center. In addition to the equipment, the Council also approved a maintenance agreement to cover repairs and service for this equipment for six years. The maintenance contract approved in 1994 has expired and a new maintenance agreement has been submitted by Qwest Communications.

SUBJECT:

NEW
MAINTENANCE
AGREEMENT WITH
QWEST
COMMUNICATIONS

FISCAL IMPACT -

TYPE:

The new maintenance contract will require the City to pay an annual fee of \$18,519.61. This will be funded from the Police Department Operating Budget.

RESOLUTION
ORDINANCE
RECEIVE/FILE

RECOMMENDATION -

SUBMITTED BY:

Approval.

WILLIAM H.
MOULDER
CHIEF OF POLICE

BACKGROUND -

On March 21, 1994, by Roll Call No. 94-953, the City Council approved the purchase of E-911 telephone equipment from US West Communications. This company has since changed its name to Qwest Communications. The Council also approved a maintenance repair and service contract for six years after the termination of the annual warranty. The maintenance contract has expired and new equipment has been added to this system. The new equipment added to this system deals with the wireless 911 requirements mandated by the Federal Communications Commission (FCC).

The new maintenance agreement will be valid for one year and then

reviewed for renewal by the Council. The initial six-year agreement expired November 4, 2001. Qwest carried on with the prior agreement until a new contract could be negotiated. The new contract will expire November 3, 2002.

The operational maintenance of this equipment is critical to providing assistance to the community. If this equipment fails or suffers from poor maintenance practices, Des Moines residents will not be able to contact the Police Department or the Fire Department for emergency services.
