



Agenda Item:

COUNCIL COMMUNICATION City Manager's Office

GENERAL INFORMATION

Agenda Date: 01/26/04
No.: 04-025
Agenda Item Type: Resolution
No.:

Communication

Roll Call

Submitted by: Eric A. Anderson, City Manager

SUBJECT—

Approval of application for performance reporting demonstration grant.

SYNOPSIS—

The National Center for Civic Innovation, with support from the Alfred P. Sloan Foundation, has announced a grant program to assist cities producing annual performance reports. The grant would provide \$30,000 to produce two annual reports over the next three years. These reports would focus on service efforts and accomplishments.

FISCAL IMPACT—

\$30,000. It is envisioned that this grant would pay for half of the printing and distribution costs associated with the two reports.

RECOMMENDATION—

Approval

BACKGROUND—

The National Center for Civic Innovation has announced the availability of a grant to support the production of two annual performance reports for up to 30 governments. Grant requirements are that recipients agree to produce two reports using 16 GASB (Governmental Accounting

Standards Board) criteria for performance reporting. It is envisioned that if the grant is received, a report would be produced that focused on the 12 issue areas of the Strategic Plan. This report would complete one cycle of the City's performance measurement program (outlined below).

1. Operating Budget - performance measures by Department
2. Enrollment in the ICMA's (International City/County Manager's Association) Center for Performance Measurement – performance measures by service area
3. CIPA (Citizen Initiated Performance Assessment) – performance measures designed and produced by neighborhoods
4. City-wide Citizen Satisfaction Survey – measuring performance by public perception
5. Production of an annual “Shareholders Report” for all property tax payers in the City – communicates service accomplishments and challenges represented in 1-4 above