



Agenda Item:

032

## **COUNCIL COMMUNICATION**

### **City Manager's Office**

#### **GENERAL INFORMATION**

Agenda Date: 02/09/04

Communication

No.: 04-041

Agenda Item Type: Resolution

Roll Call No.:

Submitted by: William McCarthy, Police Department

#### **SUBJECT—**

Renewal of 911 Telephone Equipment Maintenance Agreement

#### **SYNOPSIS—**

The maintenance contract for the City's 911 telephone equipment expired in November 2003. A new contract has been created by the provider (QWEST) and staff review finds the contract in the best interest of the City of Des Moines, Iowa.

#### **FISCAL IMPACT—**

The Police Department will pay QWEST Corporation \$16,946.25 for fifteen months of maintenance protection. This service will be funded out of the Police Department's operating budget.

#### **RECOMMENDATION—**

Approval

#### **BACKGROUND—**

The Police Department has utilized 911 Positron Equipment in the Police and Fire Communications Center since 1984. Upon completion of the warranties associated with this equipment, an annual maintenance agreement was purchased from QWEST by the City to reduce

equipment repair costs. The last agreement approved by the City Council was Roll Call 02-2614, which expired November 3, 2003. This year new equipment was purchased for the center. Some of this equipment is under a new warranty and doesn't require a maintenance agreement. This situation has allowed us to negotiate a fifteen month contract at a price lower than what we have been paying for an annual contract.