



Agenda Item:

56A

COUNCIL COMMUNICATION City Manager's Office

GENERAL INFORMATION

Agenda Date: 01/09/2006
Agenda Item Type: Resolution

Communication No.: 06-003
Roll Call No.:

Submitted by: Bill McCarthy, Police Chief
Phillip Vorlander, Fire Chief

SUBJECT—

Intergraph Maintenance Contract for Police and Fire Department Computer Aided Dispatch and Record Management System (CAD, RMS).

SYNOPSIS—

Part of the Police and Fire Radio Systems Improvements project (CP034, POL990000, BLD 079) involved the installation of a new CAD, RMS. These systems are software driven and require competent and accurate maintenance support including upgrades and timely service assistance. These systems are critical for quick and accurate public safety responses to the citizens of Des Moines. The initial warranty and maintenance agreement associated with this software has expired and a new maintenance contract has been created by Intergraph Corporation and reviewed by City staff.

FISCAL IMPACT—

This Maintenance Agreement in the amount of \$104,750.00 will be funded by the Enhanced 911 (E911) surcharge revenue in the Police Department Operating Budget; GE001, POL040800.

RECOMMENDATION—

Approval by the City Council to approve and authorize the Mayor of the City of Des Moines, Iowa to sign the Intergraph Maintenance Agreement and file said agreement with the City Clerk.

BACKGROUND—

In July 2002, the City of Des Moines, Iowa contracted with Siemens Corporation to upgrade and provide a new Computer Aided Dispatch and Records Management System for the Police and Fire Departments. The software provider for both of these systems is Intergraph Corporation, PO Box 6695, Huntsville, Alabama, Ben Eazzetta, Chief Operations Officer. The initial software warranty has expired and Intergraph Corporation has created a new maintenance contract, which has been reviewed by City staff and found acceptable for the needs of the public safety agencies. In anticipation of this agreement, funding from the E911 surcharge budget has been identified. It is anticipated the E911 surcharge budget will continue to fund this expense on an annual basis.