



# Council Communication

Office of the City Manager

Date

October 9, 2006

Agenda Item No. 45

Roll Call No. 06-

Communication No. 06-654

Submitted by: Richard Clark, City Manager

## AGENDA HEADING:

Submitting the quarterly report for the designated Neighborhood Based Service Delivery (NBSD) neighborhoods.

## SYNOPSIS:

Recommend approval of the 2nd quarter (April 1 – June 30, 2006) reports on the 29 neighborhoods that participate in the NBSD program.

## FISCAL IMPACT: NONE

## ADDITIONAL INFORMATION:

The purpose of the NBSD program is to enhance the working relationship between residents and city government in order to resolve key issues that contribute to neighborhood distress. NBSD started in 1999 when the need “to bring City Hall closer to citizens” was identified. It was understood that not all neighborhoods have the same service priorities.

As a partnership between residents and the city, NBSD has sought to address the most critical service needs within individual areas. In 1999, neighborhoods, defined as distressed or transitional, needed close resident-city interaction to break the cycle of deterioration. As a result, public safety and code enforcement were significant priorities in these neighborhoods. Today, Public Works, Utilities, and Park and Recreation services are also very important to the designated neighborhoods.

In 1999, NBSD locations included the following neighborhoods: Capitol East, Capitol Park, River Bend, and a combination of Drake Park, Carpenter, and Drake. In 2003, the program grew to 18 neighborhoods in eight NBSD service areas. In 2004, nine neighborhoods were added. One year later, the Downtown and East Village Neighborhoods were added, thus bringing the total number of neighborhoods served to 29.

Initially, NBSD designation was based on whether or not neighborhoods had developed a neighborhood plan, were classified as distressed or negatively transitional, and had demonstrated leadership. Today, selection criteria is based on a number of considerations, such as:

1. The neighborhood’s participation in the City’s Neighborhood Revitalization Plan, including the development of a strategic plan.
2. The capacity of the neighborhood organization.
3. Social and political issues that have been identified by either neighborhood residents and/or City staff.

NBSD teams, which include neighborhood residents, nonprofit representatives, City staff, such as police officers and neighborhood inspectors, and Des Moines Water Works staff work together to identify issues, establish priorities, and implement solutions. Issues range from litter to abandoned properties to crime. These priorities and issues form the basis of the quarterly reports.

Funding for the NBSD program comes from various sources. The Police, Public Works and Parks and Recreation components of NBSD are funded from those respective department budgets. The code enforcement component of the NBSD program is funded through allocated (Community Development Block Grant (CDBG) funds. To account for these resources to both the City Council and the Neighborhood Revitalization Board, the NBSD reports will be submitted to the City Council on a quarterly basis.

**PREVIOUS COUNCIL ACTION(S):**

Date: November 21, 2005

Roll Call Number: 05-2812 and 05-2813

Action: On proposed Second Year Action Plan (2006) for the 2005-2009 HUD Consolidated Plan. (Council Communication No. 05-651). Moved by Hensley to adopt the City Manager's recommendation the City Manager to come back after January 1 with a recommendation on the reprogramming dollars with priority given to Demolition, CHDC and Excel. Motion Carried 601. Nays: Brooks  
(A) Recommendation of the Neighborhood Revitalization Board. Moved by Hensley to receive and file. Motion Carried 6-1.

Date: September 9, 2002

Roll Call Number: 02-2235

Action: Receipt of recommendation from City Manager submitting plan for changes to the Neighborhood Based Service Delivery Program (NBSD). (Council Communication No. 02-471). Moved by Coleman to receive and file. Motion Carried 6-1. Absent: Brooks.

Date: February 15, 1999

Roll Call Number: 99-451

Action: Submitting plan for Neighborhood Based Service Delivery Process and request for authorization to begin implementation. (Council Communication No. 99-059). Moved by Vlassis to receive, file and approve. Motion Carried 6-1.

**BOARD/COMMISSION ACTION(S): NONE**

**ANTICIPATED ACTIONS AND FUTURE COMMITMENTS:**

These reports will be submitted to the City Council every quarter during the year.