



Council Communication

Office of the City Manager

Date July 13, 2009

Agenda Item No. 48F
Roll Call No. 09-
Communication No. 09-469
Submitted by: Judy A. Bradshaw, Chief of
Police

AGENDA HEADING:

Approval to accept and pay Maintenance Agreement Invoice from Intergraph Corporation, 22205 Network Place, Chicago, Il. 60673-1222 for Police Computer Aided Dispatch and Records Management System software.

SYNOPSIS:

Recommend approval to pay and continue the maintenance agreement with Intergraph Corporation for the Public Safety Computer Aided Dispatch and Records Management Systems associated with the Des Moines, Iowa Police Department Public Safety Dispatch Center. Intergraph was the initial installer for both systems and is the sole source vendor for upgrades, licensing, and repair. Intergraph's Security, Government & Infrastructure Division, who manages the existing public safety maintenance agreement, has advised the annual agreement will expire in July 2009. It is the desire of the Police and Fire Departments to renew this agreement for another year. The final stage of this process requires approval of the City Council to fund the expense of the maintenance agreement with Intergraph for another year. The term of the agreement is from July 1, 2009 to June 30, 2010.

FISCAL IMPACT:

Amount: \$174,532.88

Funding Source: \$129,976.88 from E911 Surcharge Fund GE001, POL040900, 526120, Recommended Budget Fiscal Year 2010 page 233 and \$44,556.00 from Police Records Budget GE001, POL040700, 526120, Recommended Budget Fiscal Year 2010 page 232.

ADDITIONAL INFORMATION:

On July 22, 2002 by Roll Call No. 02-1882, the City Council approved a contract with Siemens ILG to construct a new Computer Aided Dispatch System, Records Management System and Mobile Data System for the City's Police and Fire Departments. These systems operate on Intergraph Software. It is through the functionality of these systems that emergency vehicles and personnel are dispatched to City residents requiring life threatening assistance as well as fundamental police and fire service.

The critical role of these systems dictates constant monitoring, upgrading and repair. Police and Fire emergency response mandates timely and accurate information. These systems provide the medium needed to meet the demands of public safety. These systems are also shared with the Polk County

Sheriff's Office and are capable of being shared with other communities in the future. The Sheriff's Office is billed for one third of the annual maintenance cost.

The practical solution to maintaining such a sophisticated process is to enlist the assistance of the software manufacturer who is familiar with the software employed and who can upgrade these tools to better serve the City. For this reason, the City Council in the past has approved the working relationship and contract maintenance with Intergraph Corporation.

The City Procurement Director confirms the Municipal Code section 2-726 (a)(7) provides for a non-competitive procurement of goods and/or services that are of such a nature that they are the only goods and/or services which will fit and comply with the required use, or are an integral part of a total system so as to be uniquely compatible with existing city need, materials or equipment to be cost effective, that this maintenance contract be approved.

PREVIOUS COUNCIL ACTION(S):

Date: July 28, 2008

Roll Call Number: 08-1327

Action: Maintenance Agreement with Intergraph Corporation for Police Computer Aided Dispatch, Records Management System and Mobile Date System software, \$153,038.24. (Council Communication No. 08-425) Moved by Kiernan to adopt. Motion Carried 7-0.

Date: January 8, 2007

Roll Call Number: 07-052

Action: Annual Renewal Agreement with Intergraph Corporation for Computer Aided Dispatch and Records Management System software maintenance for the police and fire departments. (Council Communication No. 07-001)

) Moved by Vlassis to adopt. Motion Carried 6-0.

Date: July 22, 2002

Roll Call Number: 02-1882

Action: Contract with Siemens ILG for public safety communications improvements, \$5,199,878. (Council Communication No. 02-391). Moved by Hensley to adopt. Motion Carried 5-2. Absent: Coleman and Brooks.

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS:

Annual renewal each fiscal year.

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