



Council Communication

Office of the City Manager

Date

September 14, 2009

Agenda Item No. 45A
Roll Call No. 09-
Communication No. 09-621
Submitted by: Michael Matthes, CIO and
Assistant City Manager

AGENDA HEADING:

Approval of non-competitive procurement of Tidemark annual maintenance and support renewal in the amount of \$34,685.92, to Accela, Inc., #774375, 4375 Solutions Center, Chicago, IL 60677-4003.

SYNOPSIS:

Request approval of non-competitive procurement of annual software maintenance and support for Tidemark licenses, used to issue and track licenses, permits, and code enforcement cases, licensed by Accela, Inc. # 774375, 4375 Solutions Center, Chicago, IL 60677-4003.

FISCAL IMPACT:

Amount: \$ 34,685.92

Funding Source: Operating Budget FY2010 Information Technology Department, GE001, IFT010300, page 155, Contractual Services.

ADDITIONAL INFORMATION:

The Tidemark product is used to track licenses and permits issued by the City's Permit and Development Division. In addition, the product tracks inspections performed for all permits issued as well as processes associated with code enforcement cases. The City Clerk and Community Development use the product primarily as a line-of-business application, but many other City departments reference the information within the application.

Keeping current on maintenance agreements entitles the City of Des Moines to upgrade to newer versions of the product as they become available. Also, maintenance agreements entitle the City to technical support for licensed products, technical how-to documents, on-line webcasts and demos of new product releases.

PREVIOUS COUNCIL ACTION(S):

Date: September 22, 2008

Roll Call Number: 08-586

Action: Accela, Inc. for annual software maintenance and support for Tidemark to be used by the Information Technology Department, \$31,532.66. (Council Communication No. 08-586) Moved by Hensley to adopt. Motion Carried 7-0.

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS:

Annual approval of maintenance and support for licenses in use by City of Des Moines. Software licensing renewals are due in August of each year.

For more information on this and other agenda items, please call the City Clerk's Office at 515-283-4209 or visit the Clerk's Office on the second floor of City Hall, 400 Robert D. Ray Drive. Council agendas are available to the public at the City Clerk's Office on Thursday afternoon preceding Monday's Council meeting. Citizens can also request to receive meeting notices and agendas by email by calling the Clerk's Office or sending their request via email to cityclerk@dmgov.org.