



Council Communication

Office of the City Manager

Date

September 28, 2009

Agenda Item No. 38

Roll Call No. 09-

Communication No. 09-672

Submitted by: Judy A. Bradshaw, Chief of
Police, John F. TeKippe, Fire Chief

AGENDA HEADING:

Approval for the Mayor to enter into a Scope Of Work contract with Intergraph Corporation 170 Graphics Drive, Madison, Alabama 35758 to provide a fire deployment consultation and installation to Police and Fire Computer Aided Dispatch software.

SYNOPSIS:

Recommend approval to enter into a Scope of Work contract with Intergraph Corp. for a fire deployment modification to the Police Department's and Fire Department's Computer Aided Dispatch software (CAD). This modification will improve the response times to fire incidents.

This software is designed to assist Fire Dispatchers in determining the type and availability of fire apparatus to dispatch to a specific fire incident. The software modification is provided by the City's CAD software provider Intergraph Corp. Intergraph will be sending technicians to Des Moines who will solidify the fire deployment plan and then modify our current system.

This project will be funded out of the E911 Surcharge.

FISCAL IMPACT:

Amount: \$31,400

Funding Source: FY10 Recommended Budget, GE001, POL040900, page 233

ADDITIONAL INFORMATION:

The CAD software used by the Police and Fire Department Emergency Dispatch Center has the capability of utilizing a fire deployment feature. The current software to execute this feature is complicated and time consuming to activate. A new modification has been identified by staff that will not only be easier to use but will also be of great value in reducing response times to fire incidents.

The modification to the CAD System will quickly provide a plan to the dispatcher suggesting types of apparatus and current locations of this equipment and a recommendation of what to send to a specific fire incident. Intergraph Corporation, the City's current Computer Aided Dispatch provider has the personnel and technological expertise to provide this service. This project will be accomplished in two steps.

The first step will be consulting work to solidify what the fire department requires to carry out their fire incident operations. Once this is completed, the second step will be instituted by actually programming our software.

PREVIOUS COUNCIL ACTION(S): NONE

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE

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