

 <p style="text-align: center;">Council Communication Office of the City Manager</p>	Date	November 23, 2009
	Agenda Item No. 43 Roll Call No. 09- Communication No. 09-803 Submitted by: Michael Matthes, Assistant City Manager & Chief Information Officer	

AGENDA HEADING:

Approving an exception to the procurement ordinance request for proposals requirement for good cause and approving an agreement with Nestingen, Inc. for database administrative and architectural services.

SYNOPSIS:

The Information Technology (IT) Department has an immediate and ongoing need for database architecture and administration services. These are highly technical skills not available internally and which are scarce in the marketplace. Database administration impacts all of the City’s critical systems such as emergency dispatch (911), PeopleSoft and Firehouse. The IT Department proposes to continue to contract these services with Nestingen, Inc., Carl Nestingen, President, 15076 Wildwood Drive, Clive, IA 50325, to provide database administration and architectural services, at a reduced expense (a 37% reduction over the previous year).

FISCAL IMPACT:

This is a one year agreement effective January 1, 2010, with an option for two annual renewals.

Amount: Calendar Year 2010 - \$96.00 per hour, not to exceed 1,250 hours or \$120,000.
 Calendar Year 2011 - \$96.00 per hour, not to exceed 1,250 hours or \$120,000.
 Calendar Year 2012 - \$96.00 per hour, not to exceed 1,250 hours or \$120,000.

Funding Source: Funds for Fiscal Year 2010 are available in the IT budget, GE001, IFT010300, 521020, page 155. Other funding sources include grant dollars and E-9-1-1 land line surcharge. Roughly one third of previous year’s contract costs were reimbursed through the E-9-1-1 land line surcharge. Grant money received is based on actual consultant hours worked to fulfill grant requirements. The amount received varies depending on the number of grants and hours worked by Nestingen, Inc. on E-9-1-1 related items for the City of Des Moines and Polk County Sherriff. Most grants do not cover staff time spent on grant work but will cover consultant time.

ADDITIONAL INFORMATION:

The IT Department entered into a contract with Nestingen, Inc. in December of 1998 with the inception of the PeopleSoft project. Since that time, the number of applications supported has grown to more than 86. The number of Sequel Servers has grown from two to 27 and the number of databases from six to 673, which represents 1.88 terabytes of data.

Database administration and architectural services are key elements of the day-to-day operations of every department of the City government. These activities include, but are not limited to: enterprise database architectural design and management services; extract, transfer, and load services; performance tuning and database maintenance; deployment, maintenance, and support of database engine and tool set; data quality assurance analysis; data mart and data warehouse services; and business intelligence and data mining services.

Nestingen, Inc. has worked with our database structures for the last eleven years with outstanding results (central address tracking system, support of regional E-911, and no unscheduled downtime). This agreement may be terminated by either party with 60 days written notice with good cause or loss of funding.

PREVIOUS COUNCIL ACTION(S):

Date: December 18, 2006

Roll Call Number: 06-2484

Action: Exception to procurement ordinance Request for Proposals requirement and approving agreement with Nestingen, Inc. for Database Administrative Services. (Council Communication No. 06-791) Moved by Vlassis to adopt. Motion Carried 6-0.

Date: December 7, 1998

Roll Call Number: 98-3772

Action: Contract with Nestingen, Inc., for Database Administrative Services for PeopleSoft and other Client/Server Information Systems-\$244,500, and payment of recruitment fee of \$15,000 to Management Recruiters of Des Moines, (Michael W. Vermillion, President, WDM). (Council Communication No. 98-537). Moved by Vlassis to adopt. Motion Carried 6-1. Absent: Flagg.

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS:

Annual approval of budget funding for professional services of Nestingen, Inc. contract and annual approval of subsequent yearly renewals (2011 and 2012) by CIO and City Manager.

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