

Council Communication

Office of the City Manager

Date: June 28, 2010

Agenda Item No. 31F

Roll Call No. <u>10-1047</u> Communication No. <u>10-372</u>

Submitted by: Judy A. Bradshaw,

Chief of Police

AGENDA HEADING:

Approval to accept and pay Maintenance Agreement invoice from Intergraph Corporation, 22205 Network Place Chicago, Il. 60673-1222, for software associated with the Police Computer Aided Dispatch and Records Management System.

SYNOPSIS:

Recommend Council approval to pay and continue the annual maintenance agreement with Intergraph Corporation. This agreement will provide maintenance and licensing for the Public Safety Computer Aided Dispatch and Records Management Systems associated with the Des Moines, Iowa Police Department Public Safety Dispatch Center. Intergraph Corporation was the initial installer for both systems and is the sole source vendor for upgrades, licensing, and repair. The Security, Government & Infrastructure Division of Intergraph Corporation, who manages the existing public safety maintenance agreement, has advised the present agreement will expire on June 30, 2010. It is the desire of the police and fire departments to renew this agreement for one year. Approval of the funding to secure the renewal is required by the City Council. The term of the agreement is from July 1, 2010 to June 30, 2011.

FISCAL IMPACT:

Amount: \$183,212

<u>Funding Source</u>: \$133,512 from E911 Surcharge Fund GE001, POL040900, 526120, found in Recommended Budget, Fiscal Year 2011 page236 and \$49,700 from Police Communications Budget GE001, POL040700, 526120, found in Recommended Budget, Fiscal Year 2010 page 235.

ADDITIONAL INFORMATION:

On the 22nd day of July 2002, on Roll Call 02-1882 the City Council approved a contract with Siemens ILG to construct a new Computer Aided Dispatch System, Records Management System and Mobile Data System for the City's Police and Fire Departments. These systems operate on Intergraph Software. It is through the functionality of these systems emergency vehicles and personnel are dispatched to City residents requiring life threatening assistance as well as fundamental police and fire service.

The critical role of these systems dictates constant monitoring, upgrading and repair. Police and Fire emergency response mandates timely and accurate information. These systems provide the medium needed to meet the demands of public safety. These systems are also shared with the Polk County Sheriff's Office and are capable of being shared with other communities in the future.

The practical solution to maintaining such a sophisticated process is to enlist the assistance of the software manufacturer who is familiar with the software employed and can upgrade these tools to better serve the City. For this reason, the City Council has, in the past, approved the working relationship and contract maintenance with Intergraph Corporation.

The existing maintenance contract was approved by the City Council on roll call 08-1327. This contract expires June 30, 2009. A new invoice has been created and submitted by Intergraph for Council approval.

The City Procurement Director confirms that Municipal Code section 2-726 (a)(7) provides for a non-competitive procurement of goods and/or services that are of such a nature that they are the only goods and/or services which will fit and comply with the required use. Additionally that it is an integral part of a total system so as to be uniquely compatible with existing city need, materials or equipment while being cost effective, and that this maintenance contract be approved.

PREVIOUS COUNCIL ACTION(S):

Date: July 13, 2009

Roll Call Number: 09-469

<u>Action</u>: Approval to accept and pay Maintenance Agreement Invoice from Intergraph Corporation, 22205 Network Place, Chicago, Il. 60673-1222 for Police Computer Aided Dispatch and Records Management System software. (Council Communication No. 09-469) Moved by Kiernan to adopt. Motion Carried 7-0.

Date: July 28, 2008

Roll Call Number: 08-1327

<u>Action</u>: Approved annual renewal agreement with Intergraph Corporation for Computer Aided Dispatch and Records Management System software maintenance for the police and fire departments. (Council Communication No. 08-425) Moved by Kiernan to adopt. Motion Carried 7-0

<u>Date</u>: January 8, 2007

Roll Call Number: 07-052

<u>Action</u>: Approved annual renewal agreement with Intergraph Corporation for Computer Aided Dispatch and Records Management System software maintenance for the police and fire departments. (Council Communication No. 07-001) Moved by Vlassis to adopt. Motion Carried 6-0

Date: July 22, 2002

Roll Call Number: 02-1882

<u>Action</u>: Approved contract with Siemens ILG for Public Safety communications improvements \$5,199,878. (Council Communication No. 02-391) Moved by Hensley to adopt. Motion carried 5-2. Absent Coleman and Brooks.

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS:

Annual renewal each fiscal year.

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