

 <p style="text-align: center;">Council Communication Office of the City Manager</p>	Date: June 27, 2011
	<p style="text-align: right;">Agenda Item No. 37 Roll Call No. <u>11-1128</u> Communication No. <u>11-428</u> Submitted by: Judy A. Bradshaw, Chief of Police</p>

AGENDA HEADING:

Approval to accept and pay the maintenance and support agreement from Intergraph Corporation, Halsey Wise, President, 2205 Network Place, Chicago, IL 60673-1222, for software associated with the Police Computer Aided Dispatch and Records Maintenance System.

SYNOPSIS:

Recommend Council approval to pay and continue the annual maintenance agreement with Intergraph Corporation. This agreement will provide maintenance and licensing for the Public Safety Computer Aided Dispatch and Records Management System associated with the Des Moines Police Department’s Public Safety Dispatch Center. Intergraph Corporation was the initial installer for both systems and is the sole source vendor for upgrades, licensing and repair. Intergraph Corporation has provided the maintenance and support for these programs for the last five years, with the most recent agreement term to expire on June 30, 2011. The Police Department and the Fire Department seek Council’s approval to renew this agreement for a period of one year from July 1, 2011 through June 30, 2012.

FISCAL IMPACT:

Amount: \$ 190,076

Funding Source: \$ 136,330 from FY 2011-12 Operating Budget, E911 Surcharge Fund, GE001, POL040900, page 230 and \$ 53,746 from FY2011-12 Operating Budget, Communications, GE001, POL040800, page 229.

ADDITIONAL INFORMATION:

On July 22, 2002, by Roll Call No. 02-1882, the City Council approved a contract with Siemens ILG to construct a new Computer Aided Dispatch System, Records Management System and a Mobile Data System for the Des Moines Police and Fire Departments. These three systems operate on Intergraph software, which is vital to the functionality of dispatching emergency response personnel for public safety concerns.

The essential services these programs provide mandate constant monitoring, upgrades and expedient repairs in order to supply the Police and Fire Departments with timely and accurate information in an effort to reduce response time to public concerns. These systems are shared with the Polk County Sheriff’s Office and are capable of being shared with other communities in the future.

Due to the sophistication of these systems, efforts have been made to maintain the integrity of the

software systems by employing the original software manufacturer to maintain the system, adding upgrades when available. The working relationship with Intergraph has proven to work well.

The existing maintenance contract with Intergraph was approved on June 28, 2010, by Roll Call 10-1047, and will expire on June 30, 2011. A new maintenance agreement has been created by Intergraph for the next fiscal year to be submitted for Council approval by the Police Department.

The City Procurement Director confirms that Municipal Code section 2-726 (a)(7) provides for a non-competitive procurement of goods and/or services that are of such a nature that they are the only goods and/or services which will fit and comply with the required use. Additionally, it is an integral part of a total system, so as to be uniquely compatible with the existing city needs, materials, or equipment, while being cost effective. The Procurement Director confirms the request for approval of this maintenance agreement.

PREVIOUS COUNCIL ACTION(S):

Date: June 28, 2010

Roll Call Number: 10-1047

Action: [Intergraph](#) Corporation (Halsey Wise, President) for non-competitive procurement of annual software maintenance and support for the city's Computer Aided Dispatch (CAD) and Records Management System (RMS) to be used by the Police Department, \$183,212. ([Council Communication No. 10-372](#)) **Moved by Hensley to adopt. Motion Carried 7-0.**

Date: July 13, 2009

Roll Call Number: 09-1242

Action: [Intergraph](#) Corporation (Halsey Wise, President) for annual software maintenance to the city's Computer Aided Dispatch (CAD) and Records Management System (RMS) to be used by the Police Department, \$174,532.88. ([Council Communication No. 09-469](#)) **Moved by Kiernan to adopt. Motion Carried 7-0.**

Date: July 28, 2008

Roll Call Number: 08-1327

Action: [Maintenance](#) Agreement with Intergraph Corporation for Police Computer Aided Dispatch, Records Management System and Mobile Date System software, \$153,038.24. ([Council Communication No. 08-425](#)) **Moved by Kiernan to adopt. Motion Carried 7-0.**

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE

For more information on this and other agenda items, please call the City Clerk's Office at 515-283-4209 or visit the Clerk's Office on the second floor of City Hall, 400 Robert D. Ray Drive. Council agendas are available to the public at the City Clerk's Office on Thursday afternoon preceding Monday's Council meeting. Citizens can also request to receive meeting notices and agendas by email by calling the Clerk's Office or sending their request via email to cityclerk@dmgov.org.