



Council Communication

Office of the City Manager

Date:	October 24, 2011
Agenda Item No.	43
Roll Call No.	<u>11-1808</u>
Communication No.	<u>11-661</u>
Submitted by:	Judy A. Bradshaw, Chief of Police

AGENDA HEADING:

Police Department Upgrade of Crime View Software and approval of associated maintenance agreement.

SYNOPSIS:

The Crime View Software currently being utilized by the Police Department for crime analysis and mapping specific crime categories is no longer supported by the contracted vendor. A series of meetings between the vendor (Omega Group) and the Police and Information Technology Departments has determined that the Police Department should upgrade the software and obtain a maintenance agreement from the Omega Group. The new upgrade will provide a number of enhancements to facilitate the requirements of crime strategy and mapping reports of the Police Department. The new software is called Crime View Dashboard. This upgrade will continue to provide access to crime data and mapping capabilities over the Internet to the citizens of Des Moines.

FISCAL IMPACT:

Amount: \$50,948

Funding Source: State Forfeited Funds, SP324, POL982200, Recommended Budget by Department Fiscal Year Ending June 30, 2012, Special Revenue Funds, page 249

ADDITIONAL INFORMATION:

On September 27, 2004, Roll Call No. 04-2059, the City Council approved the purchase of Crime View Analysis, and Crime View Community Applications for the Police Department. This software allowed the Police Department the ability to map crimes and show crime patterns and trends in real time for analysis.

This software has reached a point where the mapping protocol has been retired and the application is no longer keeping up with the requirements of the department. The Police Department and the Information Technology Department met several times with the Omega Group, which is the vendor utilized by the City for the Crime view software. It was determined by the Police department and Information Technology staff that the software should be upgraded to utilize new mapping applications and enhanced reporting features. This includes access to crime data and mapping capabilities to the community.

The purchase of the upgrade will include new Crime View Dashboard software, training of personnel, implementation, and an annual maintenance agreement with the Omega Group.

PREVIOUS COUNCIL ACTION(S):

Date: September 27, 2004

Roll Call Number: 04-2059

Action: Moved to adopt by Hensley, motion carried 7-0

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE

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