

 <p style="text-align: center;">Council Communication Office of the City Manager</p>	Date: February 27, 2012
	Agenda Item No. 38 Roll Call No. [_____] Communication No. <u>12-098</u> Submitted by: Judy A. Bradshaw, Chief of Police

AGENDA HEADING:

Approval for the Mayor of the City of Des Moines, Iowa to enter into a Statement Of Work contract with Intergraph Corporation 170 Graphics Drive, Madison, Alabama 35758, to provide and install an upgrade to the Computer Aided Dispatch (CAD) system as well as purchase the Intergraph Field Reporting for Law Enforcement (IFRLE) program.

SYNOPSIS:

The Computer Aided Dispatch (CAD) system provides police officers with timely information and up to date details necessary for their daily interaction with citizens. This same system is employed in the Dispatch Center for both the City of Des Moines and Polk County. The CAD system allows the dispatcher to give pertinent information to officers in emergency situations. The system upgrade will increase the timely delivery of such information and allow the system to expand and offer more resources to the police offers and the dispatchers.

The addition of the IFRLE program will allow officers the opportunity to write their reports while in the vehicle thus capturing immediate information with greater detail. This will also allow the report to be viewed immediately by other officers and dispatchers allowing clarification requests to be made while the incident is still current.

FISCAL IMPACT:

Amount: \$ 478,095.00

Funding Source: \$159,425 from the JAG Grant 2009; \$162,096 from JAG grant 2010 found in the Recommended Budget for Fiscal year ending June 30, 2013 on page 225. \$156,574.00 from the Communication section operating budget POL040800 found in the Recommended Budget for Fiscal Year ending June 30, 2013 on page 205.

ADDITIONAL INFORMATION:

Intergraph Corporation is the vendor of our current Computer Aided Dispatch (CAD) and our Records Management System (RMS). This upgrade will afford dispatchers and officers the opportunity to retrieve information quickly and expand the functionality of the software. The timely availability of information is vital in an emergency situation as well as any investigation that may be required.

With the addition of the IFRLE program the information, as it relates to an incident, is captured while the information is still current. This program allows the officers to complete critical reports on-line

while they are still in their vehicles. This would save time for the officer and eliminate the need to drive to the police station to complete various reports associated with different incidents. The near paperless reporting system would assist with accuracy and efficiency.

The Police Department is currently pursuing a Memorandum of Understand with the Polk County Sheriff's office for funding of one-third of the cost of the project.

PREVIOUS COUNCIL ACTION(S): NONE

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE

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