

 <p style="text-align: center;">Council Communication Office of the City Manager</p>	Date:	March 26, 2012
	Agenda Item No.	31D
	Roll Call No.	[_____]
	Communication No.	<u>12-136</u>
	Submitted by:	Judy A. Bradshaw, Chief of Police

AGENDA HEADING:

Approval to accept and pay Maintenance Agreement invoice from Intergraph Corporation, 22205 Network Place Chicago, IL 60673-1222, for software associated with the Police Computer Aided Dispatch and Records Management System.

SYNOPSIS:

Recommend Council approval to pay and continue the annual maintenance agreement with Intergraph Corporation. This agreement will provide maintenance and licensing for the Public Safety Computer Aided Dispatch and Records Management Systems associated with the Des Moines, Iowa Police Department Public Safety Dispatch Center. Intergraph Corporation was the initial installer for both systems and is the sole source vendor for upgrades, licensing, and repair. The Security, Government & Infrastructure Division of Intergraph Corporation, who manages the existing public safety maintenance agreement has advised the present agreement will expire on June 30, 2012. It is the desire of the police and fire departments to renew this agreement for one year. Approval of the funding to secure the renewal is required by the City Council. The term of the agreement is from July 1, 2012 to June 30, 2013.

FISCAL IMPACT:

Amount: \$ 198,476

Funding Source: \$142,990 from E911 Funding (POL040900) found in Operating Budget Department Detail for Fiscal Year Ending June 30, 2013, Page 206, and \$55,486.00 from Police Communications (POL040800) found in Operating Budget Department Detail for Fiscal Year Ending June 30, 2013, Page 205.

ADDITIONAL INFORMATION:

On the 22nd day of July 2002, on Roll Call No. 02-1882, the City Council approved a contract with Siemens ILG to construct a new Computer Aided Dispatch System, Records Management System and Mobile Data System for the City’s Police and Fire Departments. These systems operate on Intergraph Software. It is through the functionality of these systems emergency vehicles and personnel are dispatched to City residents requiring life threatening assistance as well as fundamental police and fire service.

The critical role of these systems dictates constant monitoring, upgrading and repair. Police and Fire emergency response mandates timely and accurate information. These systems provide the medium needed to meet the demands of public safety. These systems are also shared with the Polk County Sheriff’s Office and are capable of being shared with other communities in the future.

The practical solution to maintaining such a sophisticated process is to enlist the assistance of the software manufacturer who is familiar with the software employed and can upgrade these tools to better serve the City. For this reason, the City Council has, in the past, approved the working relationship and contract maintenance with Intergraph Corporation.

The City Procurement Administrator confirms that Municipal Code section 2-726 (a)(7) provides for a non-competitive procurement of goods and/or services that are of such a nature that they are the only goods and/or services which will fit and comply with the required use. Additionally, it is an integral part of a total system so as to be uniquely compatible with existing city need, materials or equipment while being cost effective.

PREVIOUS COUNCIL ACTION(S):

Date: June 27, 2011

Roll Call Number: [11-1128](#)

Action: Annual software maintenance and support for the City's Computer Aided Dispatch (CAD) and Records Management System (RMS), from Intergraph Corporation, (Halsey Wise, President) manufacturer and sole area-wide distributor, \$190,076. ([Council Communication No. 11-428](#)) Moved by Hensley to adopt. Motion Carried 7-0.

Date: June 28, 2010

Roll Call Number: [10-1047](#)

Action: Intergraph Corporation (Halsey Wise, President) for non-competitive procurement of annual software maintenance and support for the city's Computer Aided Dispatch (CAD) and Records Management System (RMS) to be used by the Police Department, \$183,212. ([Council Communication No. 10-372](#)) Moved by Hensley to adopt. Motion Carried 7-0.

Date: July 13, 2009

Roll Call Number: [09-1242](#)

Action: Intergraph Corporation (Halsey Wise, President) for annual software maintenance to the city's Computer Aided Dispatch (CAD) and Records Management System (RMS) to be used by the Police Department, \$174,532.88. ([Council Communication No. 09-469](#)) Moved by Kiernan to adopt. Motion Carried 7-0.

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE

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