

 <p style="text-align: center;"><b>Council Communication</b> Office of the City Manager</p>	<b>Date:</b>	March 26, 2012
	<b>Agenda Item No.</b>	30
	<b>Roll Call No.</b>	[ ]
	<b>Communication No.</b>	<u>12-140</u>
	<b>Submitted by:</b>	<b>Judy A. Bradshaw, Chief of Police and John R. Newman, CIO</b>

**AGENDA HEADING:**

Authorizing the Information Technology Department Director to negotiate and the City Manager to execute a contract with The Omega Group for the provision of software, professional services, hosting services, and technical support to upgrade the Police Department online CrimeView software, not to exceed \$50,948.

**SYNOPSIS:**

On October 24, 2011, the City Council approved the non-competitive purchase of a CrimeView software upgrade and annual maintenance and support services from The Omega Group at a total cost of \$50,948.00 (Roll Call No. 11-1808). The roll call and council communication lacked detail specifying that the upgrade included the procurement of two software products and required the negotiation of a professional services contract and software hosting agreement. To remedy that omission, this requested action approves the negotiation and execution of a contract with The Omega Group for the provision of software, professional services, hosting services, and technical support to upgrade the Police Department online CrimeView software. The upgrade cost is unchanged from Roll Call No. 11-1808 and remains \$50,948. No funds have been spent on this upgrade to date.

**FISCAL IMPACT:**

Amount: \$50,948

Funding Source: State Forfeited Funds, SP324, POL982200, Recommended Budget FY2012, Special Revenue Funds, page 249

**ADDITIONAL INFORMATION:**

The Police Department currently uses CrimeView Web and CrimeView Community for online crime analysis and mapping. The online mapping platform for the CrimeView Web and CrimeView Community products has been retired, and the applications are no longer keeping up with the requirements of the department.

In consultation with the vendor, the Police Department has determined that it should upgrade CrimeView Web to the new software called CrimeView Dashboard and upgrade CrimeView Community to the new hosted service called Crimemapping.com. Both products provide a number of enhancements to meet the Police Department's requirements for crime mapping, reporting, and

analysis. CrimeView Dashboard shows Police Department personnel crime patterns and trends in real time for analysis and decision-making. Crimemapping.com specifically provides public access to crime data and maps via the internet. The implementations of both products require professional services and support from The Omega Group.

As background, on September 27, 2004, the City Council approved the purchase of CrimeView Analysis, and CrimeView Community Applications (Roll Call No. 04-2059) and on May 9, 2005, approved the additional purchase of CrimeView Web (Roll Call No. 05-253). An upgrade of CrimeView Analysis, also referred to as CrimeView Desktop, is not part of the current project.

**PREVIOUS COUNCIL ACTION(S):**

Date: October 24, 2011

Roll Call Number: [11-1808](#)

Action: Approving non-competitive purchase of a software upgrade and annual maintenance and support services for CrimeView for \$50,948. ([Council Communication 11-661](#)) Moved by Mahaffey to adopt. Motion Carried 7-0.

Date: May 9, 2005

Roll Call Number: 05-253

Action: Approving CrimeView Web Add-on Component for Crime Analysis for \$48,357.50. Moved by Hensley to adopt. Motion Carried 6-1.

Date: September 27, 2004

Roll Call Number: 04-2059

Action: Approving CrimeView Crime Analysis and CrimeView Community Applications for \$77,087.50. Moved by Hensley to adopt. Motion Carried 7-0.

**BOARD/COMMISSION ACTION(S): NONE**

**ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE**

For more information on this and other agenda items, please call the City Clerk's Office at 515-283-4209 or visit the Clerk's Office on the second floor of City Hall, 400 Robert D. Ray Drive. Council agendas are available to the public at the City Clerk's Office on Thursday afternoon preceding Monday's Council meeting. Citizens can also request to receive meeting notices and agendas by email by calling the Clerk's Office or sending their request via email to [cityclerk@dmgov.org](mailto:cityclerk@dmgov.org).