

 <p style="text-align: center;">Council Communication Office of the City Manager</p>	Date:	December 9, 2013
	Agenda Item No.	34
	Roll Call No.	<u>13-1906</u>
	Communication No.	<u>13-599</u>
	Submitted by:	John Newman, CIO, Information Technology Department

AGENDA HEADING:

Approval of agreement for procurement of database administration and database architectural services for the City enterprise and departmental applications from Nestingen, Inc., Carl Nestingen President, 15076 Wildwood Drive, Clive, Iowa 50325 for good cause shown.

SYNOPSIS:

Database architecture and administration services are highly specialized skills and essential to the function of all City computer applications. Database administration includes keeping application databases current, as well as managing and monitoring daily database transactions and backups. Nestingen, Inc. has 15 years of experience with the City’s technology environment and specific applications. During the term of the previous contracts Nestingen, Inc. has assisted the City in implementing several cost-saving or revenue-producing programs, as illustrated below:

Licensing & Hardware Savings	\$145,546
Revenue from Registration Holds (since 5/1/2013)	\$189,300
Parking Ticket Revenue from State of Iowa Offset (since 2007)	\$568,351
EMS Collections from State of Iowa Offset (since 2008)	\$1,365,366
Speed/Red Light Collections from State of Iowa Offset (since 2013)	\$169,606
Total Savings and Revenue Collections	\$2,438,169

This agreement proposes to provide such database administration services for the period from January 1, 2014 until June 30, 2017. The proposed agreement includes a Copyright Assignment agreement in which the City assigns all of its rights to certain software created by Nestingen, Inc. under prior agreements (the Prior Works) and a Non-Exclusive, Limited Copyright License in which Nestingen, Inc. gives the City a perpetual, non-exclusive and non-transferable license to use certain software created during the term of the proposed agreement (the New Works) and to the Prior Works. The proposed agreement may be terminated by either party with 60 days written notice with good cause or loss of funding.

FISCAL IMPACT:

Amount: \$110.00 per hour, not to exceed 1,090 hours or \$120,000

Funding Source: Fiscal year (FY) 2014-2015 Operating Budget, Information Technology, GE001, IFT010300, page 141. Additional funding will also come from the E-911 land line surcharge. That amount varies based on the actual hours worked on E-911 related items for the City of Des Moines and the Polk County Sheriff’s Office.

ADDITIONAL INFORMATION:

The Information Technology Department entered into a contract with Nestingen, Inc. in December of 1998. Since that time, the number of applications supported has grown to more than 90. The number of servers has increased from two (2) to 45 and the number of daily transactions being processed to over 40,000.

Database administration and architectural services are key elements of the day to day operations of every department of the City government including such critical systems as the 911 dispatch database, PeopleSoft, Tidemark, Firehouse, and Tyler-Munis, our new ERP system for budget, financials, and human resource management. Database administration impacts every City department from large systems such as those previously mentioned, to departmental systems such as: event scheduling, sewer infrastructure maintenance, and parking meter management. These activities include, but are not limited to: enterprise database architectural design and management services; extraction, transfer, and load services; performance tuning and database maintenance; deployment, maintenance, and support of database engine and tool set; data quality assurance analysis; data mart and data warehouse services; and business intelligence and data mining services. Nestingen, Inc. has worked with our database structures for the last 15 years with outstanding results; parking ticket scofflaw revenue recovery, public safety upgrade and data migration, support of regional E-911, and with no unscheduled downtime.

PREVIOUS COUNCIL ACTION(S):

Date: May 20, 2013

Roll Call Number: [13-0813](#)

Action: [Exception](#) to the procurement ordinance request for proposals requirement for good cause and approving a renewal amendment of agreement to increase the hours of service with Nestingen, Inc. for database administrative services. ([Council Communication No. 13-262](#)) Moved by Coleman to adopt. Nays: Hensley.

Date: November 23, 2009

Roll Call Number: [09-2126](#)

Action: [Exception](#) to the procurement ordinance request for proposals requirement for good cause and approving an agreement with Nestingen, Inc. for database administrative services. ([Council Communication No. 09-803](#)) Moved by Coleman to adopt. Motion Carried 7-0.

Date: December 18, 2006

Roll Call Number: [06-2484](#)

Action: Exception to procurement ordinance Request for Proposals requirement and approving agreement with Nestingen, Inc. for database administrative services. ([Council Communication No. 06-791](#)) Moved by Vlassis to adopt. Motion Carried 6-0.

Date: December 7, 1998

Roll Call Number: 98-3772

Action: Contract with Nestingen, Inc., for Database Administrative Services for PeopleSoft and other Client/Server Information Systems-\$244,500, and payment of recruitment fee of \$15,000 to Management Recruiters of Des Moines, (Michael W. Vermillion, President, WDM). (Council Communication No. 98-537). Moved by Vlassis to adopt. Motion Carried 6-1. Absent: Flagg.

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE

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