| | Council Communication | Date: | November 17, 2014 |
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| CITY OF DES MOINES | | Agenda Item No. | 33 |
| | | Roll Call No. | **14-1786** |
| | | Communication No. | **14-555** |
| | Office of the City Manager | Submitted by: | **Douglas M. Harvey, Chief of Police** |

**AGENDA HEADING:**

Approval of contract submitted by Nestingen, Inc. (15076 Wildwood Drive, Clive, IA 50325) to rewrite the Des Moines Police Department's pawn shop program.

**SYNOPSIS:**

The Police Department is seeking an upgrade to their pawn shop program that interfaces with the Intergraph I/Leads System which is the Records Management System. The program enables the Police Department to interact with and track what items have been brought into various pawn shops in the City of Des Moines. This tracking allows the Police Department to find potential lost or stolen property and return it to the owner.

**FISCAL IMPACT:**

Amount: $36,000

Funding Source: S324, PD226000, Recommended Budget Fiscal Year (FY) ending June 30, 2015, page 215

**ADDITIONAL INFORMATION:**

The Police Department's Criminal Investigation Bureau has for many years realized the importance of monitoring pawn shop transactions in the City. The utilization of these records is instrumental in locating and confiscating stolen property pawned by suspects. For many years, this information database was housed in the Information Technology (IT) Department's main frame computer. After the City eliminated the main frame system, the data was gathered and entered into a PC database format. The pawn shop data is now gathered through a web-based data entry application.

This web development was contracted to be completed for the Police Department around 2006. There were multiple contractors that built the website in 2007. This initial developing was done by contractors that are no longer in business. It was determined that the transaction data should interface with the Police Department's Records Management System (RMS) (I/Leads by Intergraph), so that all the transactions would import automatically into the RMS. After the interface was completed, the web application and interface were not functioning correctly. With the original contractors no longer available, the Police Department contracted with Carl Nestingen to remedy the problem. Nestingen, City IT, and several temporary IT contractors spent countless hours on this project, and eventually got the program to function. It has been several years since the latest upgrade, and now the web application

is outdated. Nestingen, Inc. will upgrade the program allowing it to operate as designed, and in accordance with the Pawn Shop Ordinance.

**PREVIOUS COUNCIL ACTION(S):**

Date:  January 10, 2011

Roll Call Number:  11-0049

Action:  Exception to procurement ordinance competitive bidding requirements for good cause with Nestingen Inc. (Carl Nestingen, President) for database programming services to replace existing database for use by the Police Department, $52,000. (Council Communication No. 11-001) Moved by Hensley to adopt. Motion Carried 7-0.

Date:  December 7, 2009

Roll Call Number:  09-2212

Action:  Purchase from Intergraph Corporation (Beth Johnson, Executive Director) of software upgrade to create and install a Pawn Shop Interface to the City's I/LEADS Records Management System (RMS) to be used by the Police Department, $51,540. (Council Communication No. 09-839) Moved by Vlassis to adopt. Motion Carried 6-1. Absent: Coleman.

**BOARD/COMMISSION ACTION(S):  NONE**

**ANTICIPATED ACTIONS AND FUTURE COMMITMENTS:  NONE**

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