

 <p style="text-align: center;">Council Communication Office of the City Manager</p>	Date: May 9, 2016
	<p>Agenda Item No. 43A</p> <p>Roll Call No. <u>16-0782</u></p> <p>Communication No. <u>16-261</u></p> <p>Submitted by: John Newman, CIO, Information Technology Department</p>

AGENDA HEADING:

Version upgrade for telephone equipment from Black Box Network Services, 5050 Lincoln Drive, Minneapolis, MN 55436, (Michael McCloskey, CEO) the sole area wide distributor.

SYNOPSIS:

Recommend approval for the Information Technology Department to contract with Blackbox Network Services 500 Court Ave, Suite 130, Des Moines, Iowa 50309 (John Gudehus, Account Executive) upgrade of telephone system Siemens HiPath 4000 to Version 7. Blackbox is the sole Iowa retailer for Siemens equipment and software.

FISCAL IMPACT:

Amount: \$60,160.00

Funding Source: Capital Improvement Program (CIP) Fiscal Year (FY) 2015/16-2020/21, MSC001, C051IT99, Miscellaneous Improvements Enhanced City-wide Information and Communication Systems, page 7

ADDITIONAL INFORMATION:

The Siemens phone system manages all calls, Automatic Call Distribution (ACD), Voicemail, and Conferencing for all City buildings and needs to be maintained at the most current software level for support. The upgrade to Version 7 is needed to be able to maintain the relationship between all the components that make up the phone system. This system uses the City's extensive fiber network to provide voice services to all City buildings using VOIP.

PREVIOUS COUNCIL ACTION(S):

Date: March 23, 2015

Roll Call Number: [15-0512](#)

Action: [The](#) Information Technology Department requested the Finance Department Procurement Division to order annual telephone maintenance and support services for Siemen's telephone

equipment, which is used as the Citywide Telephone System. ([Council Communication 15-128](#))
Moved by Gray, passed 6-0.

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE

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