

 <p style="text-align: center;">Council Communication Office of the City Manager</p>	Date: August 8, 2016
	Agenda Item No. 33A Roll Call No. <u>16-1327</u> Communication No. <u>16-448</u> Submitted by: John Newman, CIO, Information Technology Department

AGENDA HEADING:

Approving the three (3) year agreement for phone service provided by CenturyLink, (Glen Post CEO, 100 CenturyLink Dr., Monroe, LA 71203).

SYNOPSIS:

Recommend approval for the Information Technology (IT) Department to enter into an agreement with CenturyLink for phone service. This phone service is provided to locations that are not within reach of the City’s fiber network and for phones required by law to be from a telephone company.

FISCAL IMPACT:

Amount: \$190,000

Funding Source: FY2016-2017 Operating Budget, Information Technology, Page 131, IT154000, IT-Telephone Communications Fund.

ADDITIONAL INFORMATION:

CenturyLink provides phone service to locations not covered by the City’s network and to those required by law to be from a phone service provider. Seasonal locations such as pools and parks have phone service provided by CenturyLink. All fire alarms and security alarms, many elevator phones, and other locations require telephone service be provided by a licensed carrier. Currently the City cannot make changes to or remove individual phones that are no longer needed, because the City does not have a contract with CenturyLink. This three (3) year contract will allow us to continue to pay \$17.64 per phone line. If no contract is in place, the cost of each new phone added or moved is \$32.00.

PREVIOUS COUNCIL ACTION(S): NONE

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE

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