

 <p style="text-align: center;">Council Communication Office of the City Manager</p>	Date: September 26, 2016
	Agenda Item No. 40 Roll Call No. <u>16-1624</u> Communication No. <u>16-538</u> Submitted by: John Newman, CIO, Information Technology Department

AGENDA HEADING:

Approving CDW Government LLC (CDW), Christina V. Rother President, 230 N. Milwaukee Avenue, Vernon Hills, IL 60061 to provide annual maintenance and support services for Cisco network equipment.

SYNOPSIS:

Recommend approval of additional support contract with CDW for equipment purchased to replace end of life Cisco equipment. The current Cisco Smartnet support agreement is a three (3) year agreement that was previously bid and CDW was the winning bidder.

FISCAL IMPACT:

Amount: \$43,078.51

Funding Source: Fiscal Year (FY) 2016-2017 Operating Budget, Information Technology, IT150000, Page 131, Infrastructure Management

ADDITIONAL INFORMATION:

The Cisco Smartnet Support for the City’s network equipment was bid as a three (3) year agreement. CDW was the winning bidder for this support which will remain in place through August of 2018. As additional Cisco hardware is purchased it will be added to this agreement, rather than creating new contract agreements for each additional hardware item added. If old hardware is being replaced it is removed from the support agreement, and the remaining support cost is credited back to the City.

PREVIOUS COUNCIL ACTION(S):

Date: August 10, 2015

Roll Call Number: [15-1363](#)

Action: Bids from the following:

- (F) [CDW](#) Government LLC (Christina Rother, President) to provide annual maintenance and support services for Cisco network equipment hardware and software for a three year period as

requested by the IT Department, \$480,458.30. (Seven potential bidders, three received)
([Council Communication No. 15-440](#)) Moved by Hensley to adopt. Motion Carried 7-0.

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS:

As new equipment is purchased the support for that equipment will be added to the current Cisco Smartnet Support provided by CDW.

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