CITY OF DES MOINES	Council Communication Office of the City Manager	Date:	October 10, 2016
		Agenda Item No.	44A
		Roll Call No.	<u>16-1738</u>
		Communication No.	<u>16-567</u>
		Submitted by:	Dana Wingert, Chief of
			Police

AGENDA HEADING:

Recommend approval for purchase of 14 Casio IT-9000 handheld ticket-writing devices from Cardinal Tracking Systems, 1825 Lakeway Drive, Sutie 100, Lewisville, TX 75057 (Steve Leuschner, President).

SYNOPSIS:

Recommend approval of the purchase of 14 Casio IT-9000 handheld ticket-writing devices. These devices will replace the older model, Casio IT-3000 series. During review, the Police Department and Information Technology (IT) Department identified six (6) handheld units that had low use and thus not being replaced. Cardinal Tracking has agreed to provide the City a credit for the older devices.

FISCAL IMPACT:

<u>Amount</u>: \$44,412

Funding Source: Fiscal Year (FY) 2017 Operating Budget: Parking Meter Enforcement, page 204

ADDITIONAL INFORMATION:

- The Casio series is the preferred product since it is the only available handheld ticket writer with a built-in printer. Other brands would require purchase of separate printers for use in the vehicles. Upgrading to the IT-9000 is the same model of ticket writers being used by the Public Works Department for snow route enforcement.
- This purchase will allow all City handheld ticket writers to use the same device model and software platform. Staff will only have to support one (1) model and one (1) software package, saving City staff time from having to support multiple products or systems.
- The City uses Cardinal Tracking Systems' TickeTrak parking ticket application for parking ticket issuing, tracking, and payment. The devices are currently using an older version TickeTrak handheld application on Casio IT-3000 series that is no longer being updated. The IT-3000 series handhelds are no longer being made and will not run the most updated software. By upgrading to the IT-9000, IT will be able to use the TickeTrak handheld software, which will allow tickets to be downloaded directly into the application's database.

PREVIOUS COUNCIL ACTION(S): NONE

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE

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