

 <p style="text-align: center;">Council Communication Office of the City Manager</p>	Date:	October 10, 2016
	Agenda Item No.	43
	Roll Call No.	<u>16-1737</u>
	Communication No.	<u>16-572</u>
	Submitted by:	Dana Wingert, Chief of Police

AGENDA HEADING:

Acceptance of proposal for a replacement public safety communications telephone and radio recording system from Wahltek Inc. (2711 Grand Avenue, Des Moines, IA 50312).

SYNOPSIS:

The Des Moines Police Department seeks to replace its existing end of life telephone and radio recording system (recorder). A Request for Proposals (RFP) was issued June 14, 2016 and three (3) qualified bids were received. A selection committee scored Wahltek Inc.'s product the highest. Wahltek is the authorized vendor for the Eventide NEXLOG 740 recorder product. Wahltek was also the low bid.

FISCAL IMPACT:

Amount: \$52,181

Funding Source: Fiscal Year (FY) 2017 Operating Budget: E911 Reimbursed Funds: page 188

ADDITIONAL INFORMATION:

- The telephone and radio recording system records all calls to 911 and interactions with the dispatchers. The recorder also has the ability to record the screens of dispatchers taking a 911 call.
- The Eventide product will be Next Generation 911 compatible, which will allow for digital information (text messages, photos, videos, etc.) to be sent through the 911 network and on to the public safety answering point in the future.
- Calls for emergency services (both police and fire) are answered 24 hours a day. Dispatchers answer more than 350,000 calls annually and dispatch officers to nearly 200,000 trips.

PREVIOUS COUNCIL ACTION(S): NONE

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE

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