

 <h1 style="text-align: center;">Council Communication</h1> <p style="text-align: center;">Office of the City Manager</p>	Date:	November 6, 2017
	Agenda Item No.	33A
	Roll Call No.	<u>17-1904</u>
	Communication No.	<u>17-764</u>
	Submitted by:	Anna W. Whipple, CIO, Information Technology Director

AGENDA HEADING:

Approval of the purchase of SolarWinds Network Performance Monitoring Software for use by the Information Technology (IT) Department.

SYNOPSIS:

Recommend approval of the purchase of SolarWinds Network Performance Monitoring Software from DLT Solutions LLC, 2411 Dulles Corner Park, Suite 800, Herndon, VA 20171, Brian Strosser, President, per US General Services Administration (GSA) Schedule 70 Contract GS-35F-267DA at a total cost of \$99,529.70. The cost includes three (3) years of annual maintenance, which eliminates any price increases for the next three (3) years.

FISCAL IMPACT:

Amount: \$99,529.70

Funding Source: CIP FY2017-18/2022-2023, MS001, C051IT99, Miscellaneous Improvements Enhanced City-wide Information and Communication Systems, page 8.

ADDITIONAL INFORMATION:

- This budgeted expenditure will allow the IT Department to more effectively monitor the City network, reduce network outages, and quickly detect, diagnose, and resolve network performance issues before they become a problem.
- As the City’s reliance on network services continues to grow, it is crucial that network performance be monitored continuously to maintain availability and enable employees to interact effectively with citizens.
- SolarWinds provides superior traffic analysis for the City’s Cisco network equipment, a key feature not available on other products, and automates many deployment and administrative tasks that would require extensive staff time to set up manually.
- This technology provides a single platform to monitor multiple products to efficiently manage network utilization and potential bottlenecks, which directly affect the productivity of every employee connected to the network.

PREVIOUS COUNCIL ACTION(S): NONE

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE

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