


# COUNCIL COMMUNICATION

	Number:	<b>19-337</b>	Meeting:	<b>August 5, 2019</b>
	Agenda Item:	<b>50E</b>	Roll Call:	<b>19-1240</b>
	Submitted by:	<b>Dana Wingert, Chief of Police</b>		

## AGENDA HEADING:

Recommend approval to purchase three (3) additional I/Dispatcher software licenses from Intergraph Corporation (d/b/a Hexagon Safety and Infrastructure) 305 Intergraph Way, Madison, AL 35758 to expand existing Computer Aided Dispatch (CAD) system capabilities to three (3) additional work stations in the Police and Fire Emergency Dispatch Center.

## SYNOPSIS:

The Intergraph CAD systems allows for police dispatchers to give pertinent geographical information to police officers and serves as one of the most integral pieces of police operations. Each workstation must have a license and annual maintenance to have access to the CAD system. The Police and Fire Dispatch Center currently has 10 workstations with radio consoles as part of the workstations. With the upgrade to the Public Safety Digital Radio System, three (3) additional workstations are being added for a total of 13 workstations.

## FISCAL IMPACT:

Amount: \$74,787

- \$62,007 for the three (3) licenses.
- \$12,780 for the annual ongoing software maintenance beginning in year one (1).

Funding Source: FY 2020 Recommended Operating Budget, Communications Section, page 204

## ADDITIONAL INFORMATION:

- To accommodate the growth of the already confined work area, the department is in the process to expand and reconfigure the dispatch center footprint to allow for increased collaboration, more functionality, and a more compatible work environment for the City's 39 dispatcher positions. Purchase of workstations, computers, and furniture has already taken place.
- The Dispatch Center also serves as the backup location for the Polk County Sheriff's Office should their Dispatch Center experience an outage. Polk County personnel will be able to have a dedicated backup workstation to ensure emergency communication services continue. The additional workstations will allow Des Moines to continue at full staff and allow for Polk County to function in an emergency and will allow for future growth or dispatch of another agency.

**PREVIOUS COUNCIL ACTION(S): NONE**

**BOARD/COMMISSION ACTION(S): NONE**

**ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE**

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