

COUNCIL COMMUNICATION

	Number:	20-187	Meeting:	May 4, 2020
	Agenda Item:	54I	Roll Call:	20-788
	Submitted by:	Dana Wingert, Chief of Police		

AGENDA HEADING:

Approval of the recommendation of the Des Moines Police Department that Tyler Technologies (Bryan Proctor, President, 840 West Long Lake Road, Troy Michigan, 48098) be selected as the preferred vendor to provide the Records Management System (RMS) solution for the Police Department and authorizing the City Manager to negotiate and execute a contract with Tyler Technologies Public Safety Solutions.

SYNOPSIS:

As a result of a formal Request for Proposals (RFP) process, the Police Department in coordination with Information Technology (IT), recommends negotiating an agreement with Tyler Technologies Public Safety Solutions (Tyler) for the purchase of a Records Management System. This purchase will help further realize the goals of a highly performing city and upgraded infrastructure.

This is a joint project between the Police Department and the Polk County Sheriff's Office. The Police Department and Polk County Sheriff's Office have an existing Memorandum of Understanding (MOU) for the sharing of certain IT services to include the RMS system. The MOU specifies that the City of Des Moines retain ownership of the product, with Polk County contributing one-third of the total cost of the system based on number of residents served.

FISCAL IMPACT:

Amount: Estimated costs are \$1,270,255 and will vary depending on final options selected. The cost will be shared between the City and Polk County, with an approximate two-thirds, one-third split respectively. Additional costs for on-going maintenance and warranty will be incurred annually beginning in Fiscal Year (FY) 2022 and be paid for from the PD's operating budget.

Funding Source: 2020-21/2025-26 Capital Improvements Program C051PD99 MS021

ADDITIONAL INFORMATION:

- RMS is one (1) of the most vital pieces to modern policing. It provides real time case information, ties to state and federal databases, and provides important crime and GIS data. Patrol officers, dispatchers, investigators, and nearly each police employee relies on RMS extensively for interactions with residents.

- The existing RMS, Intergraph I/Leads last purchased in 2013, is reaching end of life from the vendor and runs on equipment that has reached end of support. This has required the need to replace the dated software with a new modern software that will run on equipment that is supported by their various Police Department vendors.
- The Police Department, with support from the Sheriff's Office and respective IT staff, formed a committee, which worked closely with the City Procurement Division of the Finance Department to issue an RFP in September 2019. The City committee received four (4) qualified RMS bids from respective vendors. The committee evaluated each proposal and determined each merited further evaluation through an in-person demonstration. The committee reevaluated the bids and confirmed Tyler Technologies to be the best product for the Police Department. As prescribed in the RFP, the recommendation was based on experience, cost, production functionality, references and recommendations.
- The intent is to finalize product options and details associated with the contract language in the coming weeks with software implementation completed by December 2021.

PREVIOUS COUNCIL ACTION(S): NONE

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE

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