

COUNCIL COMMUNICATION

	Number: 20-379	Meeting: September 14, 2020
	Agenda Item: 55	Roll Call: 20-1463
	Submitted by: Dana Wingert, Chief of Police	

AGENDA HEADING:

Recommend approval of an agreement with Tyler Public Safety Solutions (Tyler Technologies, Inc.) to provide Records Management System (RMS) software and implementation services for the Police Department.

SYNOPSIS:

As a result of a formal Request for Proposals (RFP) process, the RMS Selection Committee recommended the selection of Tyler Public Safety Solutions and is now recommending approval of an agreement with Tyler Technologies, Inc. (Bryan Proctor, President, 840 West Long Lake Road, Troy Michigan, 48098) for the purchase of RMS software and implementation services.

This is a joint project between the Des Moines Police Department and the Polk County Sheriff's Office. The Des Moines Police Department and Polk County Sheriff's Office have an existing Memorandum of Understanding (MOU) for the sharing of certain IT services to include the RMS system. The MOU specifies that the City of Des Moines retain ownership of the product, with Polk County contributing one-third of the total cost of the system based on number of residents served.

FISCAL IMPACT:

Amount: \$765,500

- Total cost: \$1,142,534
- Des Moines Costs: \$765,500
- Polk County Costs: \$377,034

Funding Source: 2020-21/2025-26 Capital Improvements Program C051PD99 MS021

Additional costs for on-going maintenance and warranty will be incurred annually beginning in Fiscal year (FY) 2022 and be paid from the Police Department operating budget funds.

ADDITIONAL INFORMATION:

- Background - RMS is one (1) of the most vital pieces to modern policing. It provides real time case information, ties to State and Federal databases, and provides important crime and GIS data. Patrol officers, dispatchers, investigators and nearly each police employee relies on RMS extensively for interactions with residents. RMS also allows for delivery of external crime mapping to be made available to the public.

- Need for replacement - The existing RMS (Intergraph I/Leads) last purchased in 2013, is reaching end of life from the vendor and runs on hardware and software that has reached end of support. This has required the need to replace the dated software with a new modern software that will run on equipment that is supported by their various PD vendors.
- Selection Process - The Police Department, with support from the Polk County Sheriff's Office and respective IT staff, formed a committee which worked closely with the Procurement Division of the Finance Department to issue an RFP in September 2019. The City committee received four (4) qualified RMS bids from respective vendors. The committee evaluated each proposal and determined each merited further evaluation through an in-person demonstration. The committee reevaluated the bids and confirmed Tyler Technologies to be the best fit. As prescribed in the RFP, the recommendation was based on experience, cost, production functionality, references and recommendations. The selection was approved by Council on May 4, 2020, by Roll Call Number 20-788.

PREVIOUS COUNCIL ACTION(S):

Date: May 4, 2020

Roll Call Number: [20-0788](#)

Action: [Proposal](#) from Tyler Technologies, Inc. (Lynn Moore, Jr, CEO) to provide Records Management Solutions for use by the Police Department and authorizing the City Manager to negotiate an agreement. ([Council Communication No. 20-187](#)) Moved by Boesen to adopt. Motion Carried 7-0.

BOARD/COMMISSION ACTION(S): NONE**ANTICIPATED ACTIONS AND FUTURE COMMITMENTS:**

Upon approval of the agreement a formal project plan will be finalized. Software installation and implementation is expected to be completed by December 2021.

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