

COUNCIL COMMUNICATION

	Number:	20-505	Meeting:	November 23, 2020
	Agenda Item:	41	Roll Call:	20-1895
	Submitted by:	Dana Wingert, Chief of Police		

AGENDA HEADING:

Recommend approval of an amendment to the agreement with Tyler Public Safety Solutions (Tyler Technologies, Inc.) to clarify billing terms and processes.

SYNOPSIS:

This request is to amend the agreement with Tyler Public Safety Solutions, which was approved on September 14, 2020 by Roll Call Number 20-1463. The proposed amendment clarifies billing terms and processes; however, it does not change the overall terms of the agreement nor the cost of the licenses or services provided under the original agreement.

FISCAL IMPACT: NONE

ADDITIONAL INFORMATION:

- Background - Records Management System (RMS) is one (1) of the most vital pieces to modern policing. RMS provides real time case information, ties to state and federal databases, and provides important crime and Geographic Information System (GIS) data. Patrol officers, dispatchers, investigators and nearly each police employee relies on RMS extensively for interactions with residents. RMS also allows for delivery of external crime mapping to be made available to the public.
- Need for replacement – the existing RMS (Intergraph I/Leads) last purchased in 2013, is reaching end of life from the vendor and runs on hardware and software that has reached end of support. This has required the need to replace the dated software with a new modern software that will run on equipment that is supported by their various Police Department vendors.
- Selection Process – the Police Department, with support from the Polk County Sheriff's Office and respective IT staff, formed a committee which worked closely with the Procurement Division of the Finance Department to issue a Request for Proposal (RFP) in September 2019. The City committee received four (4) qualified bids from respective vendors. The committee evaluated each proposal and determined each merited further evaluation through an in-person demonstration. The committee reevaluated the bids and confirmed Tyler Technologies to be the best fit. As prescribed in the RFP, the recommendation was based on experience, cost, production functionality, references and recommendations. The selection was approved by Council on May 4, 2020, by Roll Call Number 20-0788.

PREVIOUS COUNCIL ACTION(S):

Date: September 14, 2020

Roll Call Number: [20-1463](#)

Action: [Agreement](#) with Tyler Technologies, Inc. to provide records management system software and implementation services for the Police Department. ([Council Communication No. 20-379](#)) Moved by Gatto to adopt. Motion Carried 7-0.

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS:

Upon approval of the agreement, a formal project plan will be finalized. Software installation and implementation is expected to be completed by December 2021.

For more information on this and other agenda items, please call the City Clerk's Office at 515-283-4209 or visit the Clerk's Office on the first floor of City Hall, 400 Robert D Ray Drive. Council agendas are available to the public at the City Clerk's Office on Thursday afternoon preceding Monday's Council meeting. Citizens can also request to receive meeting notices and agendas by email by calling the Clerk's Office or sending their request via email to cityclerk@dmgov.org.