


COUNCIL COMMUNICATION

	Number:	22-114	Meeting:	March 21, 2022
	Agenda Item:	55	Roll Call:	22-445
	Submitted by:	John F. TeKippe, Fire Chief		

AGENDA HEADING:

Purchase of a replacement of Fire Records Management System (RMS) from ESO Solutions (ESO), 9020 N Capital of Texas Highway, Austin, TX 78759; Chris Dillie, President.

SYNOPSIS:

The Fire Department is replacing its RMS with ESO Fire. The current RMS, Firehouse, is at its end of life and will not be supported after December 31, 2022. ESO Fire is a suite of modules to manage all aspects of the fire service. ESO Fire will integrate with ESO Electronic Health Records currently used by the Fire Department to capture patient care records. ESO also owns Firehouse and is best suited to provide data conversion to ESO Fire.

FISCAL IMPACT:

Amount: \$62,082

Funding Source: FY 2021-2022 Fire Operating Budget, FD102000, General Fund, Page 92 (Technical Services).

ADDITIONAL INFORMATION:

- ESO Fire RMS includes the following modules:
 - ESO Assets
 - ESO Checklist
 - ESO Scheduling Plus
 - ESO Fire Incidents
 - ESO Inspections
 - ESO Properties
 - ESO Personnel Management
 - ESO Hydrants
 - ESO Activities
- The services include migration of existing data and software training. The Fire Department currently uses ESO Electronic Health Records for patient care reports and ESO has a conversion path from Firehouse to their complete suite of products.

PREVIOUS COUNCIL ACTION(S):

Date: October 5, 2005

Roll Call Number: [05-2470](#)

Action: ACS Firehouse Solutions for non-competitive procurement of software upgrade to the City's Records Management System (RMS) to be used by the Fire Department, \$31,685. Moved by Hensley to adopt. Motion Carried 7-0.

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS:

Since the product being acquired is a software as a service, there is an annual subscription fee (current annual fees are ESO Fire \$60,675 and ESO Electronic Health Records \$31,488). In the future, the City can anticipate spending \$110,000 - \$120,000 with ESO annually to provide a complete RMS suite for the Fire Department. The range accommodates contractual escalators as well as the potential for growth in additional modules should they be needed/offered.

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