


COUNCIL COMMUNICATION

	Number:	22-338	Meeting:	July 18, 2022
	Agenda Item:	45C	Roll Call:	22-1163
	Submitted by:	Anna W. Whipple, CIO, Information Technology Director		

AGENDA HEADING:

Approval of purchase of a 1-year subscription for Information Technology (IT) research and advisory services from Gartner Group, Inc. (56 Top Gallant Road, Stamford, CT, 06902, Eugene A. Hall, President), per State of Minnesota NAPSO Valuepoint Master Agreement No. 186840 between Gartner, Inc. and the State of Minnesota, which was competitively bid; and State of Iowa contract #2021BUS0531.

SYNOPSIS:

Gartner is a research and advisory company with particular depth in technology research. A Gartner IT Research and Advisory Services subscription provides City staff access to a network of professional analysts having vast research and knowledge of technologies in which City staff have limited experience. Their “Executive Program” offers access to research, advice, strategic planning tools, peer networking, and similar resources to continuously align technology priorities and organizational performance. Their analysts will meet regularly with the Chief Information Officer (CIO) and City Manager to help the City navigate strategies and choices around utilizing technology investments to execute the organization’s goals and reduce financial risks. In particular, their assistance will help the City accelerate IT project portfolio governance, Request for Proposal (RFP) writing, contract review, and price negotiation for essential technology upgrades.

The 1-year subscription will begin July 1, 2022, and end June 30, 2023.

FISCAL IMPACT:

Amount: \$104,507

Funding Source: FY2023 Operating Budget, Information Technology Department, Administration, G001, IT001000, page 115.

ADDITIONAL INFORMATION:

- The 1-year IT Research and Advisory Services engagement beginning July 1, 2022 and ending June 30, 2023 will include the following services:
 - Assigned executive partner advisor to the CIO
 - Monthly executive partner meetings with the CIO
 - Quarterly strategy sessions with the CIO and City Manager
 - Network of technology analysts and peer government organizations

- Practitioner and peer-reviewed technology research
- IT key performance metrics
- Industry research content and webinars
- Technology RFP and contract/pricing reviews
- Peer networking (global including public and private sectors)
- Symposium, webinars, and learning events

PREVIOUS COUNCIL ACTION(S):

Date: May 10, 2021

Roll Call Number: [21-0718](#)

Action: Purchases from the following:

- (A) [Gartner](#) Group, Inc. (Eugene A. Hall, President) for a one-year subscription for IT Research and Advisory Services per State of Iowa Office of the Chief Information Offer Contract for use by the IT Department, \$89,092. ([Council Communication No. 21-199](#)) Moved by Gatto to adopt. Motion Carried 7-0.

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE

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