


COUNCIL COMMUNICATION

 CITY OF DES MOINES OFFICE OF THE CITY MANAGER	Number: 23-323	Meeting: June 26, 2023
	Agenda Item: 45	Roll Call: 23-0924
	Submitted by: Anna W. Whipple, CIO, Information Technology Director	

AGENDA HEADING:

Qwest Corporation d/b/a CenturyLink (Glen Post, CEO) for non-competitive procurement of basic telephone service for several City locations that are not within reach of the City's fiber network and for phones required by law to be from a telephone company for use by the Information Technology (IT) Department, \$190,000 annual cost for a period of up to three (3) years.

SYNOPSIS:

Recommend approval for the City to purchase phone service from CenturyLink on a month-to-month basis for a period of up to three (3) years. This phone service is provided to locations that are not within reach of the City's fiber network and for phones required by law to be from a telephone company. The IT Department is working towards an annual agreement with CenturyLink.

FISCAL IMPACT:

Amount: \$190,000

Funding Source: Fiscal Year (FY) 2024 Operating Budget, Information Technology, Page 119, I033, IT154000, IT-Telephone Communication Fund

ADDITIONAL INFORMATION:

CenturyLink provides phone service to locations not covered by the City's network and to those required by law to be from a phone service provider. Seasonal locations such as pools and parks have phone service provided by CenturyLink. All fire alarms and security alarms, many elevator phones, and other locations require telephone service be provided by a licensed carrier.

PREVIOUS COUNCIL ACTION(S):

Date: August 17, 2020

Roll Call Number: [20-1352](#)

Action: [Qwest](#) Corporation d/b/a CenturyLink (Glen Post, CEO) for non-competitive procurement of basic telephone service for several City locations that are not within reach of the City's fiber network and for phones required by law to be from a telephone company for use by the IT Department,

\$190,000 annual cost for a period of up to three (3) years. ([Council Communication No. 20-365](#))
Moved by Gatto to adopt. Motion Carried 7-0.

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE

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