COUNCIL COMMUNICATION				
CITY OF DES MOINES OFFICE OF THE CITY MANAGER	Number:	25-178	Meeting:	May 5, 2025
	Agenda Item:	44	Roll Call:	25-0677
	Submitted by:	Jeffrey L. Wann, CIO, Information Technology Director		

#### AGENDA HEADING:

Resolution approving the purchase of Information Technology (IT) Relocation Project Management Consulting Services from Experis LLC., using the Sourcewell Agreement No. 061324-MPG and City of Des Moines Short Form No. K25-332.

#### **SYNOPSIS:**

The City Facility Expansion centers on relocating numerous City departments to a new consolidated facility at 1200 Locust Street, with the IT Department playing a critical role in executing the technology components of this transition. To support this effort, the City has engaged a Senior Project Manager from Experis as a temporary consultant to lead and manage the successful delivery of key IT projects. These include establishing new fiber connectivity, implementing data centers at two (2) locations, developing IT functional rooms, managing the IT Department's early relocation for testing, and supporting the sequential move of other departments. Additionally, the program encompasses deploying new conference room technology, coordinating technology disposal, and migrating the City's outdated PBX phone system to a modern unified communications system. The consultant will ensure project success through structured planning, resource and budget management, schedule development, risk mitigation, and ongoing communication with stakeholders.

### **FISCAL IMPACT:**

Amount: \$276,268

<u>Funding Source</u>: Capital Improvement Program (CIP) Fiscal Year (FY) 2026, MS001, C051IT99, Miscellaneous Improvements Enhanced City-wide Information and Communication Systems, Page 57; FY2026 Recommended Operating Budget, IT Department, Infrastructure Management, G001, IT150000-521020, Page 108

#### ADDITIONAL INFORMATION:

- The general work will be on the following projects and IT work:
  - o Program Management & Oversight
    - Provide overall project leadership and coordination.
    - Manage schedules, resources, risks, budget, and stakeholder communication.

- Assist the City Project Manager in overseeing the overall project portfolio by providing visibility into all ongoing activities and projects, ensuring that resources are effectively allocated and critical path requirements are met.
- Infrastructure & Network Upgrades
  - o Transition City-wide fiber network from the Armory Building to 1200 Locust Street.
  - o Design and implement new data centers.
- Facility Technology Implementation
  - Build and outfit key IT functional spaces:
    - Systems Operations Center (SOC)
    - IT Lab and Training/Testing Center
- Departmental Relocation Support
  - o Lead IT Department's early relocation for system testing and validation.
  - o Support phased relocation of other departments in coordination with Facilities.
- Unified Communications Migration
  - o Replace legacy PBX phone system with a VoIP solution.
  - o Evaluate and implement call center solutions for applicable departments.
  - o Implement an eFax solution for departments that require fax capabilities.
- Conference Room Technology
  - o Deploy and configure modern conference room solutions at 1200 Locust.
- Technology Decommissioning & Disposal
  - Coordinate with departments on decommissioning and responsibly disposing of outdated equipment.

## PREVIOUS COUNCIL ACTION(S):

Date: October 2, 2023

Roll Call Number: 23-1362

Action: Exception to competitive procurement process for good cause and approving Master Services Agreement with BlueAlly Technology Solutions, LLC (George Barkley, President) to provide professional services and software for data center colocation migration and project management in Phase 1 for use by the IT Department, not to exceed \$548,450.56. (Council Communication No. 23-440) Moved by Gatto to adopt. Second by Boesen. Motion Carried 6-0.

# **BOARD/COMMISSION ACTION(S): NONE**

## ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE

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