

COUNCIL COMMUNICATION

	Number:	25-325	Meeting:	September 8, 2025
	Agenda Item:	49	Roll Call:	25-1230
	Submitted by:	Mike McTaggart, Chief of Police		

AGENDA HEADING:

Recommend approval to purchase a maintenance agreement from Tyler Technologies Inc. (Bryan Proctor, President; 840 West Long Lake Road, Troy, Michigan 48098) for the Records Management System (RMS) (Years 6-10).

SYNOPSIS:

On September 14, 2020 (Roll Call No. 20-1463), Council approved an agreement with Tyler Technologies to purchase RMS software and implementation services. This agreement included a maintenance agreement that will expire on September 14, 2025. The Police Department recommends the purchase of an additional five (5)-year annual maintenance agreement to extend coverage through Fiscal Year (FY) 2031. The initial year of the coverage, FY2026, will be in the amount of \$210,754.26 (Five percent {5%} over the cost incurred in FY2025) with the continued annual cost increasing by no more than 5% per year.

The City Manager recommends that the procurement of the requested annual maintenance agreement related to the City's RMS be exempted from competitive procurement requirements for good cause shown, pursuant to Section 2-710(b) of the Municipal Code of the City of Des Moines.

FISCAL IMPACT:

Amount: \$1,164,550.35 (invoiced annually)

Funding Source: General Fund - FY2026 Adopted Operating Budget, Page 210 (PD222375 – Police Records)

ADDITIONAL INFORMATION:

- On September 18, 2019, a Request for Proposal (RFP) was issued for the purchase of an RMS for the City of Des Moines as well as a Jail Management System for Polk County (RFP3 N20-01). The response provided by Tyler Technologies (Bryan Proctor, President; 840 West Long Lake Road; Troy, Michigan 48098) was selected as the best solution to meet the current and future needs of the City. Polk County agreed with this choice of vendors. During the September 14, 2020 City Council meeting, approval was obtained by Roll Call No. 20-1463 to accept the negotiated agreement with Tyler Technologies. This agreement included a Five (5)-year maintenance agreement with no cost for the first year, \$71,472 for Year 2, and \$181,109.76 for the third year with a four percent (4%) increase in annual coverage costs for Years 4 and 5. This initial agreement will expire in

September 2025. To continue the current coverage, approval is needed to accept a five (5)-year maintenance agreement with Tyler Technologies which will expire in September of 2030. The initial year of the agreement will be \$210,754.26 (five percent {5%} over the cost incurred in FY2025) with a five percent (5%) increase annually for the remaining years of the agreement. The cost of the agreement will be \$1,164,550.35 at the expiration date of the agreement.

PREVIOUS COUNCIL ACTION(S):

Date: September 14, 2020

Roll Call Number: [20-1463](#)

Action: [Agreement](#) with Tyler Technologies, Inc. to provide records management system software and implementation services for the Police Department. ([Council Communication No. 20-379](#)) Moved by Gatto to adopt. Motion Carried 7-0.

BOARD/COMMISSION ACTION(S): NONE**ANTICIPATED ACTIONS AND FUTURE COMMITMENTS:**

The purchase of an additional agreement may require Council approval in FY2031.

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