


COUNCIL COMMUNICATION

	Number:	26-175	Meeting:	May 18, 2026
	Agenda Item:	32	Roll Call:	26-0627
	Submitted by:	Jeffrey L. Wann, CIO, Information Technology Director		

AGENDA HEADING:

Resolution approving an increase of \$33,000 for Lumen contract purchase order 25042, for a total of \$413,000 through Fiscal Year (FY) 2026, for annual telephone service fees, procured under a three (3)-year agreement with Qwest Corporation d/b/a CenturyLink, and the Unified Communications Upgrade CIP Project.

SYNOPSIS:

Recommend approval of additional funding of a one-time cost of \$33,000 to contract #25042 through FY 2026, for construction and installation of a redundant telecommunications circuit Session Initiation Protocol (SIP) trunk at the Municipal Service Center (1551 E Martin Luther King Jr. Parkway). We currently have an identical SIP trunk circuit installed at City Hall (1200 Locust). These new circuits replace the outdated Primary Rate Interface (PRI) circuits that were used for the legacy phone system at the Armory being replaced by Teams Calling and is part of the City's Unified Communications Upgrade Capital Improvement Program (CIP) Project. The work will be provided under the non-competitive purchase agreement with Qwest Corporation d/b/a CenturyLink, 2100 CenturyLink Dr., Monroe, LA (Glen Post, CEO).

FISCAL IMPACT:

Amount: The two (2)-year total is \$413,000:

Fiscal Year 2025 – \$ 190,000

Fiscal Year 2026 – \$ 223,000

Funding Source: \$190,000 from FY 2025 Operating Budget, Information Technology Department, Telephone Communications, I033, IT154000, Page 132

\$190,000 from FY 2026 Operating Budget, Information Technology Department, Telephone Communications, I033, IT154000, Page 131

\$33,000 from CIP funds, Enterprise Communications and Data Management Systems, Roll Call #[21-1260](#), items 52 and 52A and Roll Call #[25-1160](#), item 47. FY2027 Recommended CIP Budget, MS001 Enhanced Information and Communication System, page 54.

ADDITIONAL INFORMATION:

The installation of the two new fiber optic-based circuits, phone line infrastructure and telecommunications platform will provide better, modern services, and redundancy, while replacing more expensive legacy, outdated circuits and analog/copper (POTS and Centrex) phone lines throughout the City. This transition will create an expected annual savings of at least \$60,000 by the end of FY 2027, with more anticipated savings in subsequent fiscal years.

PREVIOUS COUNCIL ACTION(S):

Date: June 26, 2023

Roll Call Number: [23-0924](#)

Action: [Non](#)-competitive purchase from Qwest Corporation d/b/a CenturyLink (Glen Post, CEO) of basic telephone services for use by the Information Technology Department, at a cost of up to \$190,000 annually, for a period of up to three (3) years. ([Council Communication No. 23-323](#)) Moved by Gatto to adopt. Second by Voss. Motion Carried 6-1. Absent: Sheumaker.

BOARD/COMMISSION ACTION(S): NONE**ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE**

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