Roll Call Number	Agenda Item Number
Date January 10, 2011	

Communication from Susan Voss, advising of her resignation from the Library Board of Trustees, Seat 3, effective January 31, 2011.

Moved by	to receive, file and
accept resignation with appreciation for her	service.

Replacement to be appointed by: Mayor Cownie

COUNCIL ACTION	YEAS	NAYS	PASS	ABSENT
COWNIE				
COLEMAN				
GRIESS				
HENSLEY				
MAHAFFEY				
MEYER				
MOORE				
TOTAL				
MOTION CARRIED		APPROVED		

CERTIFICATE

I, DIANE RAUH, City Clerk of said City hereby certify that at a meeting of the City Council of said City of Des Moines, held on the above date, among other proceedings the above was adopted.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my seal the day and year first above written.

	City	Clerk
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CHESTER J. CULVER GOVERNOR

> PATTY JUDGE LT. GOVERNOR

December 14, 2010

The Honorable T. Franklin Cownie Des Moines City Mayor City Hall 400 Robert Ray Drive Des Moines, Iowa 50309 SUSAN E. VOSS COMMISSIONER OF INSURANCE



Dear Mayor Cownie:

This letter will serve as my notice of resignation effective January 31, 2011 from the Des Moines Public Library Board of Trustees. Due to the demands of my job as Iowa Insurance Commissioner and President of the National Association of Insurance Commissioners commencing January 2011, I am unable to devote the time necessary to effectively fulfill the duties of board service to the Des Moines Library system. Hopefully, this notice will give you sufficient time to appoint a new member to the board for a seamless transition in February 2011.

It has been a true honor to serve on the board during this time of renovation of the branches and growth in services to our patrons. We have an outstanding library staff. Their ability to provide services with less staff and fewer dollars is a testament to their devotion to the mission of the library. I hope all Des Moines residents recognize how fortunate we are in having such a capable and knowledgeable staff.

We have tried very hard to provide the best services possible despite tough budget cuts, reduced hours and less professional staff. As other major metropolitan areas have closed library branches, the Des Moines Library Board and Staff have maintained services throughout the city and every branch library even if those services have not been at the level requested by patrons. It is my sincere hope that the library can return to all regular hours of operation and staffing levels in the near future.

With the arrival of the new library director and new library foundation CEO, I know that the future of the library is in good hands. I urge you to support their efforts to balance all the needs of the library system.

My thanks go out to City Manager Rick Clark, Assistant City Manager Merrill Stanley and Human Resources Director, Tom Turner for all of their support, help and assistance during my tenure on the board. Thank you, Mayor, and members of the City Council for your support as well. I recognize the decisions you make are often difficult and challenging. But, I hope you will continue to support the library and the valuable services it provides our community.

I also wish to thank the current and past library board members with whom I have served. Their service to the city is immeasurable and often unrecognized. They are to be commended for their dedication and thoughtful oversight of one of the city's great services to the community.

Thank you for this opportunity to serve the citizens of Des Moines.

Sincerely,

Susan E. Voss

Copies to:

Library Board Members
Greg Heid, Library Director
Des Moines City Council Members
Rick Clark, City Manager