

Date March 8, 2021

APPROVING PURCHASE OF ANNUAL SOFTWARE MAINTENANCE
AND SUPPORT FOR THE VIPER CALL ROUTING SYSTEM
FROM QWEST CORPORATION d/b/a CENTURYLINK.

WHEREAS, the City Police Department requested the Finance Department Procurement Division to purchase annual software maintenance and support for the VIPER call routing system used in the Emergency 911 dispatch center; and,

WHEREAS, the original VIPER system was purchased in 2013 with five years maintenance and service included; and,

WHEREAS, an expansion and software upgrade were purchased in 2019 with the maintenance and service for the expansion included in the purchase; and,

WHEREAS, the annual maintenance and service agreement for the original equipment form June 2019 through December 2020 was not purchased due to an oversight; and,

WHEREAS, this purchase includes \$34,115 for coverage from June 2019 through December 2020 and an additional \$67,222 for coverage from December 2020 through December 2021; and,

WHEREAS, the Procurement Administrator has determined that such software maintenance and support is available from Qwest Corporation d/b/a CenturyLink, 4201 Kingman Blvd. Des Moines, IA 50111, Jeff Storey, President and Chief Executive Officer, the manufacturer and sole area wide distributor; and,

WHEREAS, Municipal Code section 2-726 (d) provides for a non-competitive procurement of goods and/or services that are of such a nature that they are the only goods and/or services which will fit and comply with the required use or are an integral part of a total system so as to be uniquely compatible with existing city need, materials or equipment to be cost effective; and,

WHEREAS, funding is available from the E911 Surcharge budget, and;

NOW, THEREFORE BE IT RESOLVED, that the Des Moines City Council hereby accepts and approves the purchase of annual software maintenance and support for the city's VIPER call routing systems from Qwest Corporation d/b/s CenturyLink from June 2019 through December 2020 in the amount of \$34,115 and December 2020 through December 2021 in the amount of \$67,222 utilizing funds from 911 surcharge.



Roll Call Number

Agenda Item Number

47

Date March 8, 2021

Council Communication Number 21-099

Moved by _____ to adopt.

Approved as to form:

Douglas P. Philiph
Assistant City Attorney

COUNCIL ACTION	YEAS	NAYS	PASS	ABSENT
COWNIE				
BOESEN				
GATTO				
GRAY				
MANDELBAUM				
VOSS				
WESTERGAARD				
TOTAL				
MOTION CARRIED			APPROVED	

CERTIFICATE

I, P. Kay Cmelik, City Clerk of said City hereby certify that at a meeting of the City Council of said City of Des Moines, held on the above date, among other proceedings the above was adopted.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my seal the day and year first above written.

Mayor

City Clerk