



Date November 1, 2021

APPROVING PURCHASE OF ANNUAL SOFTWARE MAINTENANCE
AND SUPPORT FOR THE VIPER CALL ROUTING SYSTEM
FROM LUMEN A CENTURYLINK COMPANY.

WHEREAS, the City Police Department requested the Finance Department Procurement Division to purchase annual software maintenance and support for the VIPER call routing system used in the Emergency 911 dispatch center; and,

WHEREAS, the original VIPER system was purchased in 2013 with five-years software maintenance with upgrades purchased in 2019 to expand equipment and software maintenance and support to additional workstations; and,

WHEREAS, the current renewal for software maintenance and support is \$60,469.74 for coverage from December 2021 through December 2022; and,

WHEREAS, the Procurement Administrator has determined that such software maintenance and support is available from Lumen, a CenturyLink company, 100 CenturyLink Dr. Monroe, LA 71203, Jeff Storey, Chief Executive Officer, through the CenturyLink Master Service Agreement Public Safety Version June 13, 2019; and,

WHEREAS, Municipal Code section 2-726 (d) provides for a non-competitive procurement of goods and/or services that are of such a nature that they are the only goods and/or services which will fit and comply with the required use or are an integral part of a total system so as to be uniquely compatible with existing city need, materials or equipment; and,

WHEREAS, funding is available from the E911 Surcharge budge; and,

WHEREAS the purchase of annual software maintenance and support is necessary, and authorization is requested for these purchase agreements until the master agreement is terminated and/or the VIPER equipment and/or software reach the end of supported life or funding is no longer available.

NOW, THEREFORE BE IT RESOLVED, that the Des Moines City Council hereby accepts and approves the purchase of annual software maintenance and support for the city's VIPER call routing system from CenturyLink Communications, LLC d/b/a Lumen Technologies Group from December 2021 through December 2022 in the amount of \$60,469.74 utilizing E911 surcharge funds and authorizes the City Manager or his designee to execute the agreement and future annual software maintenance agreements upon Legal Department approval, for the VIPER call routing system subject to termination of the CenturyLink master agreement, and/or in the event the VIPER equipment and/or software reaches the end of supported life, or funding availability as determined by the Finance Director.

★ Roll Call Number

Agenda Item Number

34

Date November 1, 2021

(Council Communication Number 21-461)

Moved to adopt by: _____

Approved as to form:



Douglas P. Philiph
Assistant City Attorney

COUNCIL ACTION	YEAS	NAYS	PASS	ABSENT
COWNIE				
BOESEN				
GATTO				
GRAY				
MANDELBAUM				
VOSS				
WESTERGAARD				
TOTAL				
MOTION CARRIED			APPROVED	
_____ Mayor				

CERTIFICATE

I, P. Kay Cmelik, City Clerk of said City hereby certify that at a meeting of the City Council of said City of Des Moines, held on the above date, among other proceedings the above was adopted.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my seal the day and year first above written.

_____ City Clerk